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Cleveland, Ohio 44114

Ph: (216) 838-0418 Fax: (216) 436-5118

May 17, 2021

To: All Vendors

From: Seletha R. Thompson

Purchasing Analyst

Re: Addendum #1 for RFP 21318 – Department of Information Technology Service Desk and Field

Support Partner

Below is Addendum #1 for RFP 21318 – Department of Information Technology Service Desk and Field Support

Partner

This addendum supplements and amends the items in the Specifications. This addendum <u>must be noted</u> on the Addendum Acknowledgement Form found in the RFP. **Failing to acknowledge this Addendum on the Addendum Acknowledgement Form may cause the response to be rejected**.

This Addendum #1 reflects the following:

- Pre-Proposal Conference Log-In Information
 - o Pre-Proposal Conference scheduled for May 20. 2021 at 2:00 PM
 - o Meeting held via Zoom the log-in information is as follows:

You are invited to a Zoom meeting for:

Topic: Pre-Proposal Conference - RFP 21318 – Department of Information Technology Service Desk and Field Support Partner

Time: May 20, 2021 02:00 PM Eastern Time (US and Canada)

Join Zoom Meeting

https://clevelandmetroschools-org.zoom.us/j/88325151959?pwd=MHNJd3NzNmV0MHZmOTRYYIJEY2Y4QT09

Meeting ID: 883 2515 1959

Passcode: 076372

One tap mobile

- +13126266799,,88325151959# US (Chicago)
- +19292056099,,88325151959# US (New York)

Dial by your location

- +1 312 626 6799 US (Chicago)
- +1 929 205 6099 US (New York)
- +1 301 715 8592 US (Washington DC)
- +1 346 248 7799 US (Houston)
- +1 669 900 6833 US (San Jose)
- +1 253 215 8782 US (Tacoma)

Meeting ID: 883 2515 1959

Find your local number: https://clevelandmetroschools-org.zoom.us/u/kYsKNCkL2

If you have any questions please email Seletha.thompson@clevelandmetroschools.org.

This Addendum shall hereby be and become a part of the Contract Documents the same as if originally bound thereto.

Each proposer shall acknowledge receipt of the Addendum in your bid response. Failing to acknowledge this Addendum on the Addendum Acknowledgement Form may cause the response to be rejected.

BID DUE DATE

June 10, 2021 at 1:00 PM (EST)

REMINDER: Mailing of RFP Responses are encouraged. However, hand deliveries will only be accepted from 11:00 AM to 1:00 PM on June 10, 2021.

PPE IS REQUIRED TO BE WORN FOR ENTRANCE TO AND WHILE IN THE BUILDING.

--End of Addendum #1-